



For our branch office in Belgium, Antwerp, we are looking for a pro-active, dynamic and experienced:

CLAIMS HANDLER

Who we are

Seatrade Reefer Chartering N.V. Antwerp operates a modern fleet of reefer and container vessels in the range from 2500 to 27000 T DWAT. The comprehensive transportation services of Seatrade are widely recognized for their high standards.

What you will do

In this challenging position at the Legal Department, you are part of a team of experts. You will be dealing with several types of complaints received from customers, authorities, contract partners etc. The main focus lies on the handling of claims and bringing them to a good end. This includes but is not limited to:

- Handling claims files which often relate to damage of refrigerated- and frozen food stuffs
- You give support to the business on the performance of trade lines and will give feedback on specific problems which are being reported by our customers
- Maintaining a good contact with vessel owners, liability underwriters, cargo interests
- Appointing experts and lawyers all over the world
- Stay in close contact with the various stakeholders of the business in order to handle and prevent various types of (cargo) damage
- Pursuing recovery actions against third parties when possible/applicable
- In general, giving administrative support (amongst others maintaining accurate files and drafting documents).

There is plenty of opportunity to grow in the position and to work independently.

What we require

- A Bachelor Degree or professional qualification in law or insurance
- Practical experience in maritime, shipping business/ claims handling in other sector/ 1-2 years of relevant work experience (especially with handling of claims) is preferred
- Affinity with Maritime industry
- Ample experience with the common MS Office programs is a must
- Assertiveness and accuracy as a second nature
- Sound command of the English language, both orally and in writing
- Flexible (no 9 to 5 mentality), hands-on approach, proactive and operational attitude
- A fast learner with the ability to work independently
- Proven organisational, social and communication skills and the ability to manage stressful situations
- Good interpersonal and analytical skills
- Only applicants with permission to work in the E.U. should apply.



What we offer

We offer you a challenging job in a modern multinational organization, attractive primary and secondary terms of employment.

Are you the right person for this challenging position at our Legal Department?

How do you apply

Please send your letter of application with C.V. to: Seatrade Reefer Chartering N.V., Atlantic House Building, 4th floor, Noorderlaan 147, 2030 Antwerpen, Belgium. Attn.: HR Department. You can also e-mail to: hrm@seatrade.com

www.seatrade.com

Acquisition with reference to this vacancy is not appreciated.